

WILD HARE COUNTRYFEST FAQ

July 20 - 21, 2018

FREQUENTLY ASKED QUESTIONS

(updated 2/2/2018 at 9:00am PST)

I lost my tickets. What can I do? Contact [Ticket Tomato](#) Customer Service and they can help! Email: info@tickettomato.com Phone: 1-800-820-9884

What is the difference between Wild Hare Countryfest and Harefest, and how are they connected? Wild Hare Countryfest is a national level Country Music Festival featuring primarily Texas Counry, Red Dirt and Outlaw Country *'all original'* artists. Harefest is a Classic Rock *Tribute Band* festival. VERY different music...but both a ton of fun!

Both events are produced by [Wild Hare Saloon](#) and [J-Fell Presents](#), and take place at the same venue - [Pat's Acres Racing Complex](#) in Canby, Oregon.

How much are tickets and where do I get them?

Tickets and info available at www.wildharecountryfest.com/tickets.php

Ticket Prices:

- Re-entry and access to Overnight areas are allowed only with an Overnight Pass.
- VIP and Outpost passes ARE transferable from one attendee to another.
- RV Parking must be purchased in advance. The RV Parking fee covers the overnight space only. Concert tickets and overnight wristbands must be purchased separately.
- VALID ID REQUIRED to obtain tickets and entry into the Festival.

Can I upgrade my ticket purchase to add more days, overnight, VIP, and/or Outpost passes?

- *ADVANCE:* You can upgrade tickets *in advance* (recommend) by contacting Ticket Tomato:
- Email: info@tickettomato.com, Phone: 1-800-820-9884
- *AT THE FESTIVAL:* Subject to availability and restrictions.
- NOTE: Single Day passes can't be upgraded at the event. You would have to purchase the additional day at the single day prices.

What are the box office hours at the event? 10am - 10pm each day

I noticed there is a VIP RV Parking area on the map. Are those available for purchase?

VIP RV spaces are only available through sponsors, event partners, and contests. They are not available for public purchase.

Is there a risk of the event 'Selling out'? **Yes.** Capacity is strictly limited to 3,000 attendees per day. If you want to be guaranteed admission, you will want to buy in advance.

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Can I split a Festival Pass between multiple people (one for each day)?

No. Festival pass holders will receive a non-transferable three-day wristband upon entry.

Is reserved seating available? No. The event is all General Admission with no seating. However, you may bring chairs and blankets. (read a little further for more about that...)

What is your firearms policy?

Firearms are strictly prohibited on the festival grounds for the duration of the event.

But what if I have a conceal and carry permit?

Alas, the answer is still no. Pat's Acres is a private property and firearms are not allowed at this event.

Is handicapped seating / parking available?

There is no seating at all, but the concert field is navigable by most wheelchairs and scooters. Our staff is also happy to help folks who need extra assistance getting settled into a good space. ***ADA parking is available at a great location next to the entrance of the concert area!***

What is the policy regarding bringing chairs and blankets into the venue?

Lawn chairs and blankets are allowed in designated areas! Low back chairs preferred but not required.

Can I bring my own food and drink to the concert?

Outside food or drink are NOT permitted in the concert venue. However, overnight guests (camping and RV's) may bring outside food and drink for consumption in their campsite or RV, subject to the overnight policies listed here: <http://www.wildharecountryfest.com/overnight.php> ***EMPTY and TRANSPARENT water/spray bottles ARE PERMITTED!! (see more about free water below)***

What types of food will be available for purchase?

There will be a variety of independent food vendors on site, including a tasty breakfast served by *Ebner's* on Friday and Saturday mornings at 8am for overnight attendees. Check out the list at <http://www.wildharecountryfest.com/food.php>

What are the Friday and Saturday morning breakfast options?

Ebner's is preparing delicious breakfast items for our overnight attendees on Saturday morning! (Menu/Prices TBA). Opens at 8am, located at the tent campsite.

What types of drinks will be available for purchase? A variety of drink options including beer, wine, cider, soft drinks, and energy drinks (Liquor available in VIP and The Outpost areas only).

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Is Marijuana smoking allowed at Wild Hare Countryfest?

No. Even though it's legal in Oregon now, it is strictly prohibited at Wild Hare Countryfest per the OLCC. It is not our decision to make, so please don't hold it against us!

Will there be free water available at Wild Hare Countryfest?

YES. You may either bring in an *EMPTY and TRANSPARENT* bottle to refill, or you can use the disposable cups that we provide.

Can I use my credit card to buy food and drink at Wild Hare Countryfest?

Credit cards may be used to purchase drink tokens that can be used for all beverages sold through Wild Hare Countryfest. (beer, wine, liquor, cider, and soft drinks). All the food vendors are independent, each with their own payment options. We expect most to be cash only.

Can I use my drink tokens from Harefest? YES!

Are there ATM machines at Wild Hare Countryfest? YES!

Can we reserve RV Parking spaces next to each other?

Attendees aren't able to reserve specific RV spaces, and therefore we are unable to guarantee two or more spots next to each other. RV Spaces are allocated upon your arrival.

Can we have two vehicles in an RV space? No. Only one "engine" per RV space.

Can we reserve campsites or RV Parking spaces next to each other?

No. Attendees aren't able to reserve specific camping spaces.

What time do the RV sites open? 10am Friday July 20

What time does the Tent Campground open? 11am Friday July 20

What time do we need to vacate the camping areas after the event?

All overnight attendees must vacate the property by 10:00am on Sunday July 22.

How many people can stay in an RV or tent? As many as can safely fit. All overnight guests must an overnight wristband.

Can I park a tent trailer in a "tent" campsite? Only tents are allowed in the tent campsite.

Can I park my car next to my tent?

No. Only tents are allowed in the tent campsite. Cars must be parked in the main lot, but you will be able to pull up to tent campsite to unload gear, and their will be vehicles and staff to help transport your camping supplies to your chosen tent spot.

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Can I put up a tent in an RV space?

No...with one exception. If the tent is up off the ground (like a 'tent trailer) then it will can be used in an RV site.

I'm towing a car with my RV. Can I park both in our RV space?

RV reservations are good for "1 motor". Additional motorized vehicles will need to pay \$10/day parking. However, if you have a non-motored trailer being pulled by a truck, then a separate parking fee is not required. In both cases, you may be asked to "decouple" and park your car or towing vehicle in the main lot at the discretion of the parking staff.

Can I use a gas or propane grill at the campsite or RV spaces?

No. Gas or propane grills are prohibited. Smoking permitted in designated areas only.

Can I use an Electric Pellet Grill, such as a Traeger?

Actually, Yes!

Is overnight parking included in the cost of a Tent Camping reservation?

No. Parking costs \$10 per vehicle per night, and carpooling is strongly encouraged!

Can we go in/out of the parking lot without having to pay for parking again?

Overnight attendees may leave and come back to the lot without having to pay again. However, this is all subject to availability...space is not guaranteed when you leave. Check with parking attendant for more info about this.

Why are overnight attendees required to sign a liability waiver?

It's an insurance and liability issue, and is commonplace at festivals. You can save time by pre-signing the waiver and bring it to the campsite/RV check in. Here's the link:

http://harefest.com/HAREFEST_LIABILITY_WAIVER.pdf

Can I sleep overnight in my car in the main parking lot? No. This is not allowed by the property owner.

Can I get a one night camping pass and join a group? You can purchase the overnight wristband which is good for both nights.

Will there be phone charging stations at Wild Hare Countryfest? Yes.

Are animals allowed at Wild Hare Countryfest? NO ANIMALS ARE ALLOWED ANYWHERE ON THE WILD HARE COUNTRYFEST GROUNDS. This includes the music venue, camping, RV Lot, and all other areas. *(However, licensed service animals are permitted with verified credentials/license)*

Am I allowed to leave the event and then come back in the same day?

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With the exception of overnight attendees, General Admission re-entry is NOT permitted for reasons of safety and liability. *Re-entry is allowed for overnight campers (including overnight RV's guests) only, and an overnight wristband is required for verification.*

Can we bring bubble wands and squirt guns? Bubbles, yes. Squirt guns, no.

What is your audio/video/photo policy?

No Audio Recording. No Video Recording. No Professional Photography without appropriate credentials. Professional cameras are defined as those with any protruding lens. Cell phones and "point and click" cameras are permitted.

Can I 'cool off' in the river?

No. We have strict instructions from Clackamas County that the river is completely off limits. Anyone who goes in the water will be immediately ejected from the event and campsite w/o refund. This is a really big deal to the powers that be, and we take it seriously...

I sell stuff. Can I sell stuff at Wild Hare Countryfest?

No. Unauthorized vending ANYWHERE on the property is strictly prohibited.

Is there a #hashtag for Wild Hare Countryfest?

Yes indeed! Make sure to tag all your social posts (Twitter, Instagram, Facebook) with: #wildharecountry

Where can I get updates about Wild Hare Countryfest? You can follow Wild Hare Countryfest on your favorite social media platforms, including

- www.wildharecountryfest.com
- www.instagram.com/wildharecountryfest
- www.facebook.com/wildharecountryfest
- www.twitter.com/wildharecountry

How do I submit my band for consideration to perform?

The 2018 lineup is completed. The submission process for 2019 will be announced sometime in late summer / early fall.